

VPN Configuration Guide for PC & Mac

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Pulse Secure Client for Windows

Note: The program will auto start and be listed in the System Tray when the computer starts up.

Download & Install the Pulse Secure Client


1. Download and save the client to your computer (IT recommends saving it to your Desktop) from IT's web site at <http://it.rockefeller.edu/vpn>
2. Double-click on the installer file to start the installation process
3. Follow the on-screen instructions to complete the installation

Configuring the Pulse Secure Client

1. Launch the Pulse Secure client (the client can be found in the program directory or in the system tray ())
2. Click the + sign to add a new Connection and enter the following information:
 - a. **Type:** select Policy Secure (UAC) or Connect Secure (VPN)
 - b. **Name:** type in **Rockefeller VPN**
 - c. **Server URL:** vpn.rockefeller.edu
 - d. Click **Add**

Establish a VPN Connection

To establish a VPN connection using the Pulse Secure client for Windows:

1. Launch the Pulse Secure client (the client can be found in the program directory or in the system tray ())
2. Click **Connect**
3. Enter your RUNet username and passphrase
4. Click **Connect**
5. Authenticate via Duo 2factor when prompted
 - a. Refer to Duo's FAQ page for assistance on how to use Duo - <http://itservices.rockefeller.edu/duo-faq>
6. Once connected, a **Connected** message will be displayed along with a green checkmark

Disconnect the Pulse Secure VPN Connection

1. Open the Pulse Secure VPN client
2. Click **Disconnect**


Pulse Secure Client *for macOS*

The program will auto start and be listed in the Menu bar when the computer starts up.

Download & Install the Pulse Secure Client


1. Download and save the client to your computer (IT recommends saving it to your Desktop) from IT's web site at <http://it.rockefeller.edu/vpn>
2. Double-click on the install file to start the installation process
3. Follow the on-screen instructions to complete the installation

Configuring the Pulse Secure Client

1. Launch the Pulse Secure client (the client can be found in the Applications folder or in the taskbar ())
2. Click the + sign to add a new Connection and enter the following information:
 - a. **Type:** select Policy Secure (UAC) or Connect Secure (VPN)
 - b. **Name:** type in **Rockefeller VPN**
 - c. **Server URL:** vpn.rockefeller.edu
 - d. Click **Add**

Establish a VPN Connection

To establish a VPN connection using the Pulse Secure client for Mac:

1. Launch the Pulse Secure client (the client can be found in the Applications folder or in the taskbar ())
2. Click **Connect**
3. Enter your RUNet username and passphrase
4. Click **Connect**
5. Authenticate via Duo 2factor when prompted
 - a. Refer to Duo's FAQ page for assistance on how to use Duo - <http://itservices.rockefeller.edu/duo-faq>
6. Once connected, a **Connected** message will be displayed along with a green checkmark

Disconnect the Pulse Secure VPN Connection

1. Open the Pulse Secure VPN client
2. Click **Disconnect**