

VPN Configuration Guide for PC & Mac

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Ivanti Secure Access Client for Windows

Note: The program will auto start and be listed in the System Tray when the computer starts up.

Download & Install the Ivanti Secure Access Client


1. Download and save the client to your computer (IT recommends saving it to your Desktop) from IT's web site at <http://it.rockefeller.edu/vpn>
2. Double-click on the installer file to start the installation process
3. Follow the on-screen instructions to complete the installation

Configuring the Ivanti Secure Access Client

1. Launch the Ivanti Secure Access client (the client can be found in the program directory or in the system tray ())
2. Click the + sign to add a new Connection and enter the following information:
 - a. **Type:** select Policy Secure (UAC) or Connect Secure (VPN)
 - b. **Name:** type in **Rockefeller VPN**
 - c. **Server URL:** vpn.rockefeller.edu/client
 - d. Click **Add**

Establish a VPN Connection

To establish a VPN connection using the Ivanti Secure Access client for Windows:

1. Launch the Ivanti Secure Access client (the client can be found in the program directory or in the system tray ())
2. Click **Connect**
3. Enter your RUNet username and passphrase
4. Click **Connect**
5. Authenticate via Duo 2factor when prompted
 - a. Refer to Duo's FAQ page for assistance on how to use Duo - <http://itservices.rockefeller.edu/duo-faq>
6. Once connected, a **Connected** message will be displayed along with a green checkmark

Disconnect the Ivanti Secure Access VPN Connection

1. Open the Ivanti Secure Access VPN client
2. Click **Disconnect**


Ivanti Secure Access Client for macOS

The program will auto start and be listed in the Menu bar when the computer starts up.

Download & Install the Ivanti Secure Access Client


1. Download and save the client to your computer (IT recommends saving it to your Desktop) from IT's web site at <http://it.rockefeller.edu/vpn>
2. Double-click on the install file to start the installation process
3. Follow the on-screen instructions to complete the installation

Configuring the Ivanti Secure Access Client

1. Launch the Ivanti Secure Access client (the client can be found in the Applications folder or in the taskbar ())
2. Click the + sign to add a new Connection and enter the following information:
 - a. **Type:** select Policy Secure (UAC) or Connect Secure (VPN)
 - b. **Name:** type in **Rockefeller VPN**
 - c. **Server URL:** vpn.rockefeller.edu/client
 - d. Click **Add**

Establish a VPN Connection

To establish a VPN connection using the Ivanti Secure Access client for Mac:

1. Launch the Ivanti Secure Access client (the client can be found in the Applications folder or in the taskbar ())
2. Click **Connect**
3. Enter your RUNet username and passphrase
4. Click **Connect**
5. Authenticate via Duo 2factor when prompted
 - a. Refer to Duo's FAQ page for assistance on how to use Duo - <http://itservices.rockefeller.edu/duo-faq>
6. Once connected, a **Connected** message will be displayed along with a green checkmark

Disconnect the Ivanti Secure Access VPN Connection

1. Open the Ivanti Secure Access VPN client
2. Click **Disconnect**