

VPN Configuration Guide for Mobile Clients

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Pulse Client for iOS Devices

Within the Pulse Secure iOS app, do not use the Collaboration tab. The tabs will be visible after establishing a VPN connection. It is not applicable with our VPN service.

Known Issues:

- In the Intranet section, users will not be able to click and access either Inside or Passphrase Management sites due to Apple's security restrictions with certificates. Users who need to access either of these sites, upon making a VPN connection, will need to use Safari.

Download & Install the Pulse Client

Compatible with iOS devices (iPhone, iPad and iPod Touch) running iOS version 6.0 or later

1. Download the application from iTunes App Store at <https://itunes.apple.com/us/app/pulse-secure/id945832041>
or
2. Users can download directly from their device by searching for **Pulse Secure** from in the App Store

Configure Pulse Secure for iOS Devices

1. Open the Pulse Secure app
2. For first time users, accept the terms and condition and then tap Enable on the second screen, if prompted.
3. Enter **vpn.rockefeller.edu** in the **URL** field
4. Tap **Submit**
5. Enter Rockefeller VPN in the **Connection Name**
6. Enter your RUNet username in the **Username** field
7. Select **Password** for **Authentication**
8. Leave **Realm** and **Role** fields blank
9. Tap **Save**

Establish a VPN Connection

To establish a VPN connection from your device:

1. Tap the **Pulse Secure** app to launch it
2. Tap **Connect** for Rockefeller VPN
3. Enter your passcode in the **Passcode** field
4. Tap **Sign In**

Within the Pulse Secure iOS app, do not use the Collaboration tab. The tab will be visible after establishing a VPN connection. It is not applicable with our VPN service.

Intranet Button

After establishing a VPN connection, an Intranet button will appear. User who have internal Rockefeller University websites saved within VPN Web (<http://vpn.rockefeller.edu>) will appear. Users can simply tap on the listed web sites or enter an Internet website manually and tap Browser instead of using a standalone browser such as Safari on your iOS device. Not all websites may be displayed properly using this method.

In the Intranet section, users will not be able to click and access either Inside or Passphrase Management sites due to Apple's security restrictions with certificates. Users who need to access either of these sites, upon making a VPN connection, will need to use Safari.

Disconnect the VPN Connection

1. Tap the **Pulse Secure** app to launch it
2. Tap **Disconnect**

Pulse Secure Client for Android Devices

Within the Pulse Secure Android app, do not use the Security. This tab is not applicable with our VPN service.

Download & Install the Pulse Secure Client

Compatible with Android devices running OS version 2.3 or later

1. Download the application from Play Store at <https://play.google.com/store/apps/details?id=net.pulsesecure.pulsesecure>
- or
2. Users can download directly from their device by searching for **Pulse Secure** from in the Play Store

Configure Pulse Secure for Android Devices

1. Open the Pulse Secure app
2. For first time users, accept the terms and condition and then tap Enable on the second screen, if prompted.
3. Enter **vpn.rockefeller.edu** in the **URL** field
4. Tap **Submit**
5. Enter Rockefeller VPN in the **Connection Name**
6. Enter your RUNet username in the **Username** field
7. Select **Password** for **Authentication**
8. Leave **Realm** and **Role** fields blank
9. Tap **Save**

Establish a VPN Connection

To establish a VPN connection from your device:

1. Tap the **Pulse Secure** app to launch it
2. Tap **Connect**
5. Enter your RSA token passcode in the **Passcode** field
6. Tap **Sign In**
7. Tap **OK** for **Allow Connection** pop-up

Within the Pulse Secure Android app, do not use the Security. This tab is not applicable with our VPN service.

Intranet Button

After establishing a VPN connection, an Intranet button will appear. User who have internal Rockefeller University websites saved within VPN Web (<http://vpn.rockefeller.edu>) will appear. Users can simply tap on the listed web sites or enter an Internet website manually and tap Browser instead of using a standalone browser such as Safari on your iOS device. Not all websites may be displayed properly using this method.

Disconnect the VPN Connection

1. Tap the **Pulse Secure** app to launch it
2. Tap **Sign Out**

Junos Pulse Client for Windows Phone Devices

Download & Install the Junos Pulse Client

Compatible with Windows Phone devices running version 8.1 or later

1. Download the application from Windows App Store at <http://www.windowsphone.com/en-us/store/app/junos-pulse-vpn/46fd8c9a-7334-4f4f-91d9-080457f42cb5>
or
2. Users can download directly from their device by searching for **Pulse Secure** from in the App Store

Configure Junos Pulse for Windows Phone Devices

1. Open the Settings app
 - a. Users who first open the Junos Pulse app will receive a message:
To configure and manage Pulse Secure VPN connections, go to the Windows Phone 'Settings' page and select the 'VPN' option
2. Tap **VPN**
3. Turn on the VPN status by tapping the Tap **VPN** tapping the slider
4. Tap +
5. Tap **Type** and select **Pulse Secure VPN**
6. Enter **vpn.rockefeller.edu** in the **URL** field
7. Enter your RUNet username in the **Username** field
8. Leave **Password** field blank
9. Select **Password** for **Authentication**
10. Disable **Connect automatically** option by tapping the slider
11. Enter **Rockefeller VPN** in the **Profile name** field
12. Tap **Save**
13. **Rockefeller VPN** should be listed in the **Active profile section**

Establish a VPN Connection

To establish a VPN connection from your device:

1. Tap **Settings** App
2. Tap **VPN**
3. Tap **Rockefeller VPN** in the **Active profile** section
4. Tap **Connect**
5. Select **Passcode** for **Realm selection**, if prompted
6. Tap **continue**
7. Enter your **RUNet username** in the **User name** field
8. Enter your RSA token passcode in the **Passcode** field
9. Tap **Continue**
10. A **Connected** message will be displayed

Disconnect the VPN Connection

1. Tap **Settings** App
2. Tap **VPN**
3. Tap **Rockefeller VPN** in the **Active profile** section
 - a. A **non connected, manual** message will be displayed