# The Rockefeller University

# Policy on Responsible Use of University Computing Resources

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## The Rockefeller University Policy on Responsible Use of University Computing Resources

## **Policy Statement**

University computing resources are powerful tools that are made available to support the university's research and education missions and its administrative and other business functions. These computing resources also serve to enhance and improve robust, open communication among and between members of the community and others.

Users are responsible for exercising good judgment when using university computing resources, and are expected to be mindful of and respectful towards members of the community and the university. Users should take personal responsibility for adhering to the university's standards of appropriate conduct and propriety. These standards, at an individual level, include the commitment to a professional work environment in which all individuals are treated with respect and dignity and are caused to experience no discrimination or harassment. On an institutional level, these standards include a recognition that university computing resources are provided to support the university's research and education missions, and that misuse of these resources is damaging to the community of individuals who comprise the university and threatens the efficiency and integrity of the university's operations.

# Definitions

The following definitions apply to terms used throughout this policy.

- University Computing Resources University computing resources are defined to include all computers, networks, servers, services and all devices at any time on the university network systems (including, but not limited to, voice, video and data networks, switches, routers and storage devices), whether or not administered or owned by the university; and all universityowned computers.
- Electronic Communications and Materials Electronic communications and materials relating to university business and/or to using university computing resources or university facilities are defined as any and all data or information in any form that is maintained, communicated or posted by any means, including, but not limited to, worldwide web, electronic mail, bulletin

boards, instant messaging or other electronic tools, using university computing resources.

#### **Security of University Computing Resources**

The University's Information Technology Department continually takes steps to safeguard the integrity of its computing resources and to maintain and ensure proper operations. University personnel do not engage in an inspection of electronic files, other than on an exceptional basis. Therefore, the university does not routinely monitor the content of electronic communications and materials maintained, communicated or posted using university computing resources. Users are advised, however, against any expectation of privacy or confidentiality in such electronic communications or materials. Exceptional circumstances under which the university will inspect or take other appropriate actions regarding electronic communications or materials include, but are not limited to, the following:

- While performing security or maintenance functions, Information Technology personnel may detect evidence of a violation of law, university policies or rules, university contractual obligations or university standards of conduct or propriety, as described more fully below, which will be reported to the university's Chief Information Officer for appropriate action.
- □ The university may monitor, copy, confiscate or deny access to, or take other appropriate action regarding the use of university computing resources and/or regarding electronic communications and materials using university computing resources when the university determines that the law, university policies or rules, university contractual obligations or university standards of conduct or propriety may be violated and/or to investigate credible evidence or allegations of such violations. When a violation has been established, the university will take appropriate action concerning continued use of university computing resources and discipline of employees, up to and including dismissal.
- □ If the university is notified of a claim of copyright infringement, the university reserves the right to expeditiously remove the allegedly infringing electronic communication(s) and/or material(s) until the claim is resolved. In appropriate circumstances, the university will terminate a user's access to the university's computing resources if the user is found to have repeatedly infringed the copyright of others.
- The university reserves the right to refuse e-mail and other connections from outside hosts that send unsolicited, mass or commercial messages, or messages that appear to contain viruses, worms or other malware (i.e., malicious software designed to infiltrate or damage a computing or other electronic system) to university or other users.

- □ The university reserves the right to disconnect without notice from its networks or other university computing resources, any computer or electronic device that may have a harmful virus, worm or other malware.
- The university may disclose or otherwise use electronic communications and materials to comply with a subpoena or other legal demand, or to cooperate with law enforcement or federal, state or local authorities, or in litigation or other legal proceedings.

#### **Responsible Use of University Computing Resources**

Individuals who are provided access to the university computing resources must assume responsibility for their appropriate use. The university expects individuals to be careful, honest, responsible and civil when they are using university computing resources.

- Access to university computing resources is provided for use in support of the university's research, education, administrative and other business functions. Incidental and occasional personal use of these resources consistent with university policy and rules is permitted so long as such use does not disrupt or distract from the conduct of university business, due to volume or frequency.
- Individuals assume personal responsibility for the use of their accounts and are responsible for maintaining the security of their accounts, including their passwords. Passwords on all computers and software applications on campus (including those not maintained by the IT Department) must follow the current university guidelines at: <u>http://it.rockefeller.edu/pwd\_req</u>.
- Individuals assume personal responsibility for protecting their computers. Protection from malware such as viruses and spyware must be installed as per the university guidelines at: <u>http://it.rockefeller.edu/malwareProtection-req</u>.
- Individuals assume personal responsibility for proper physical use of the network and must not install inappropriate network devices (such as wireless access points, hubs, and routers) according to the guidelines at: <u>http://it.rockefeller.edu/network-req</u>.
- 5. Users should respect the shared nature of the university's computing resources and refrain from activities that will interfere with the ability of others to use those resources.

- 6. Users may not send electronic communications or materials that do not comply with the university's standard of conduct and propriety referenced the Policy Statement above. In considering whether an electronic communication or material may be inappropriate, a user should consider whether the content, style or timing of the communication or material would be perceived as hostile or unwelcome by any recipient or would be unlawful if made public (including through the media or in a court proceeding) and/or if the author was publicly identified.
- 7. University computing resources may not be used for purposes that violate the law, university policies or rules or university contractual obligations.
- 8. Confidential information, particularly medical information or personal or private data typically thought to be non-public (such as an individual's social security number or academic record), must be used and maintained according to applicable law, university policies, rules or guidelines and university contractual obligations regarding the use and maintenance of such data. Persons who handle this type of material as part of their job duties must follow applicable operating procedures for working with the information.
- University employees may gain access to confidential or proprietary information through contractual arrangements entered into by the university. Users of university computing resources must not knowingly violate university contractual obligations that restrict the use or maintenance of such information.
- 10. Use of university facilities, including university computing resources, for commercial activity for personal financial gain is strictly prohibited. This prohibition does not include use of these resources for permissible external activities by investigators pursuant to the university's Conflict of Commitment Policy.

#### **Policy Violations – Examples**

Violations of this Policy may occur in a variety of ways. Examples of improper use of university computing resources include, but are not limited to:

To harass, threaten or otherwise cause harm to a specific individual(s) or class(es) of individuals, whether by direct or indirect reference, by sending communications that are perceived as hostile or unwelcome, whether of a sexual or other nature, or that reflect bias or disrespect based on race, color, religion, sex, age, national origin, citizenship status, marital status, sexual orientation, military status, veteran status or disability;

- To download, use, distribute, post or disseminate material in violation of the law, including but not limited to software infringement; breaking into or tampering with computer systems; unlawful spreading of computer viruses, worms or other malware; unlawful use or distribution of copyrighted material (e.g., music and movies); defamation or libel; pornography; prohibited gambling and/or theft; or assisting others in any such violations;
- To download, use, distribute, post or disseminate material, in violation of license restrictions or university contractual agreements;
- To impede, interfere with, impair or otherwise cause harm to others, including but not limited to knowingly propagating electronic chain mail, spamming, electronically misrepresenting the user's or his or her electronic identity (e.g., email spoofing), electronic eavesdropping, or launching a computer virus, worm, or other malware;
- To forge, falsify, alter or otherwise misuse university or non-university records, including electronic mail headers, electronic directory information or other electronic information identified as university records, including account, login or password information; and
- □ To damage or otherwise interfere with university facilities or resources.

#### **Effect and Incorporation by Reference**

This Policy supersedes the Policy on Responsible Use of Computing and Electronic Communications, the Memorandum Re Computer and Data Network Security, dated May 4, 1998, and the World Wide Web (WWW Policy), dated November 6, 1996 (collectively, the "Prior Policies") as of the Effective Date set forth below, is binding on all persons using university computing resources, and shall be deemed to be incorporated by reference in existing agreements referencing any of the Prior Policies.

This Policy does not abrogate procedures or practices governing the operation and maintenance of laboratory and/or departmental systems insofar as they are not in conflict with this Policy. Laboratories and/or departments may wish to develop their own additional procedures that are not addressed by this policy in order to support specific organizational requirements, such as procedural guidelines regarding security and privacy.

### **Reporting a Violation or Making Inquiries**

If you believe that a violation of this policy has occurred or you have questions about this policy, contact the Chief Information Officer. The Chief Information Officer will notify other officers and/or university personnel, as appropriate. If you believe that a personnel-related violation of this policy has occurred or you have personnel relatedquestions about this policy, contact the Vice President for Human Resources.

## **Effective Date**

This Policy is effective on April 6, 2005, upon approval by Frederick M. Bohen and was amended, effective on April 20, 2006. This Policy may be amended from time to time by the university's Chief Information Officer, Anthony Carvalloza, with the concurrence of the President's Office.

This Policy is amended, effective April 12, 2007. This policy is amended, effective December 16, 2016

Person Responsible for this Policy:

Mr. Anthony Carvalloza Chief Information Officer

I have read and acknowledge the above rules and regulations as declared by Information Technology of Rockefeller University and hereby agree to follow said procedures as stated.

Signature

Date

Name (please print)